

Job Title

Technical account manager
(Medior/Senior)



Location: Belgium



Duration: Permanent contract



Employment status: Full time



Start Date: As soon as possible

**About Skyline Communications:**

Skyline Communications is the global leading supplier of end-to-end multi-vendor network management and OSS solutions for the broadcast, satellite, cable, telco and mobile industry. Our flagship DataMiner® network management platform, which has received various prestigious awards, enables end-to-end integration of the most complex technical ecosystems and has been deployed by leading operators around the world.

Job description:

To submit an application, please visit the [Areeba Jobs](#) platform and search for this vacancy. This job opportunity is part of the [MATCH](#) project.

As a Technical Account Manager, you are responsible for the technical implementation of all projects assigned to you. You are the primary contact for the customer on all technical matters, and you function as an intermediary between the customer and the different departments within Skyline. The telecom, broadcast and satellite industries will be your playground, where you can apply your affinity for high-tech, software products.

We offer state-of-the-art, global leading software solutions in a fast-changing industry. With thousands of drivers, highly advanced features, and a proven track record, DataMiner is the best-of-breed network management solution for the telecom, satellite and broadcast industries. You can become part of this winning team and apply your skills to further expand our success around the globe.



Main tasks:

- Acquire and maintain detailed knowledge of all dataminer features
- Take ownership of the full technical implementation of your projects
- Become your customers' primary contact for all technical matters related to your projects
- Fully understand all aspects related to the functional and technical specifications of your projects
- Ensure sufficient documentation of all technical requests to other skyline departments to
- Guarantee efficient implementation of all technical aspects of your projects
- Troubleshoot all technical issues that affect project delivery
- Perform quality assurance from a functional perspective on all technical features in your projects
- Create and maintain all required project documentation for acceptance, hand-over, and internal
- Presentation procedures
- Identify potential commercial opportunities and notify the appropriate sales manager



Qualifications:

- Good level of C# programming (proficiency should be mentioned in your cv)
- 5 years of relevant work experience
- Experience with HTML, XML, client-server systems and SNMP
- Profound knowledge of HFC broadband, IPTV, broadcast and satellite systems
- Strong affinity with MS windows operating systems
- Profound knowledge of TCP/IP (firewalls, routers, ...), multithreading, web services and .Net remoting
- Knowledge of mysql and apache cassandra is an asset
- Very good verbal and written communication skills in english
- master or doctorate degree in ICT, software and/or telecom
- You are a fast learner and adapt quickly to new situations
- You are communicative and have effective interpersonal and organizational skills
- You think logically, keeping the client first in mind
- You have natural technical insight and a positive, can-do attitude
- You can work independently and prioritize tasks
- You are passionate about the benefits of software technology

About Aldelia

Aldelia is a world leading Human Resources advisory firm, leader in professional recruitment services. Founded in 2005, Aldelia is currently present and operating in more than 30 countries worldwide. Our tailor-made and successful recruitment solutions are designed to proactively respond to clients' needs at all levels. We offer highly targeted services to blue chip multinationals and SMEs from multiple business sectors. Aldelia is your partner if you are looking for outstanding services in the placement of permanent and temporary positions.