

Job Title

Operations Engineer
(Medior/Senior)



Location: Belgium



Duration: Permanent contract



Employment status: Full time



Start Date: As soon as possible

**About Skyline Communications:**

Skyline Communications is the global leading supplier of end-to-end multi-vendor network management and OSS solutions for the broadcast, satellite, cable, telco and mobile industry. Our flagship DataMiner® network management platform, which has received various prestigious awards, enables end-to-end integration of the most complex technical ecosystems and has been deployed by leading operators around the world.

Job description:

To submit an application, please visit the [Areeba Jobs](#) platform and search for this vacancy. This job opportunity is part of the [MATCH](#) project.

As an Operations Engineer, you'll dive deep into complex technical environments in order to provide professional, high-quality service and assistance to our customers. You will support our customers in close cooperation with other teams (e.g. Software Development, System Development, Technical Account Management), so that you can swiftly respond to any issues as they emerge and maintain a good relationship with even the most demanding customers with non-compromising solutions.



Main tasks:

- Maintaining advanced dataminer network management systems by resolving customer issues
- Making sure that issues get addressed to guarantee maximum service availability
- Providing consultation to help customers realize the full potential of their system
- Analyzing client needs and requirements
- Ensuring that customers are listened to
- Working together with team members, technical account managers and project managers
- Looking for solutions and coordinating with different departments
- Maintaining good relations with the customers and internal teams
- Working closely together with both squad and chapter members in an agile environment
- Maintaining high-quality standards and providing internal departments with product feedback



Qualifications:

- master or doctorate degree in ICT, software and/or telecom
- Good level of C# programming (proficiency should be mentioned in your cv)
- 5 years of relevant work experience
- Strong affinity with MS windows operating systems
- Experience with HTML, XML, client-server systems and SNMP
- Good Knowledge of TCP/IP (firewalls, routers, etc.), Multithreading, web services,
- .Net remoting and wireshark
- Good Knowledge of mysql and cassandra
- Knowledge of HFC broadband, IPTV, broadcast and satellite systems
- You are a fast learner who adapts quickly to new situations
- You are communicative and have strong interpersonal and organizational skills
- You think logically and client-oriented
- You have natural technical insight
- Good verbal and written communication skills in English

About Aldelia

Aldelia is a world leading Human Resources advisory firm, leader in professional recruitment services. Founded in 2005, Aldelia is currently present and operating in more than 30 countries worldwide. Our tailor-made and successful recruitment solutions are designed to proactively respond to clients' needs at all levels. We offer highly targeted services to blue chip multinationals and SMEs from multiple business sectors. Aldelia is your partner if you are looking for outstanding services in the placement of permanent and temporary positions.